

Integrated Care Clinical Pharmacists (ICPs) Model and Community Pharmacy Medicines Plus

A Pharmacy led approach to delivering medicines optimisation for frail older people in community settings (GSTT and CCG collaboration)

Patient Centred, Co-ordinated, Collaborative, Seamless care, with patient needs matched to expertise wherever they present

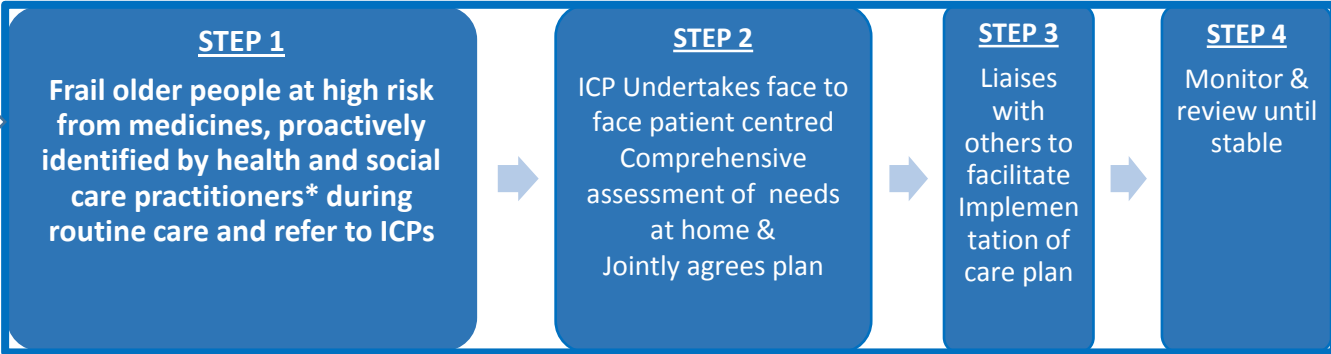
Target group

Frail older person during vulnerable periods & deteriorating health
e.g. Acute crisis, peri and post discharge, care transitions, exacerbation of chronic conditions, change in social circumstances, drugs or diagnosis, falls, frequent hospital admissions
 Receives advanced /consultant specialist pharmacy services (GSTT) to optimise medicines use



Stable frail older person
 Receives generalist pharmacy services (Lambeth Community Pharmacists) to optimise medicines use

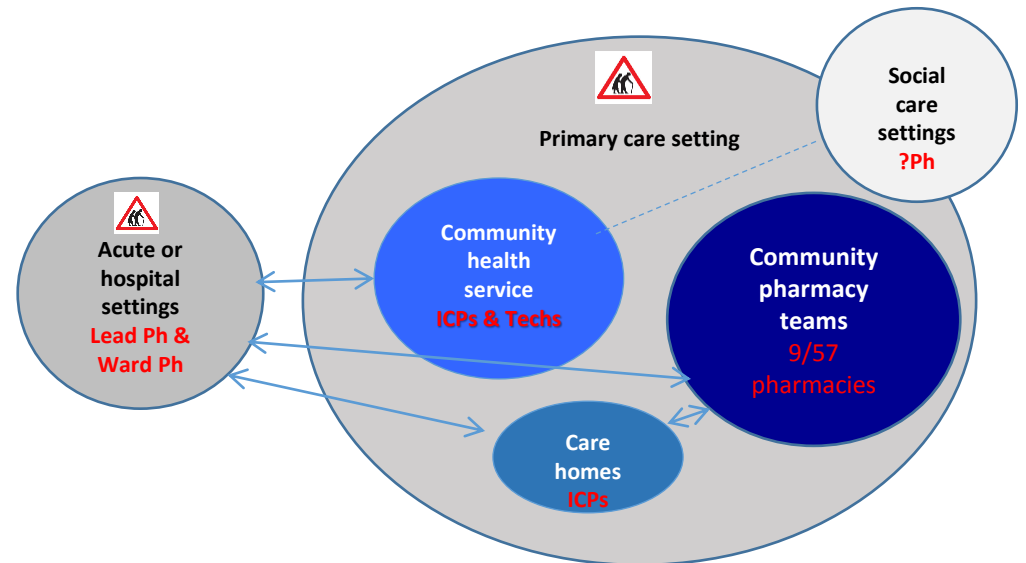
Pathway



STEP 5
 Community pharmacy implements specific long term goals within care plan & liaise with GP and multidisciplinary teams
 Access and refer to ICP and other specialists as needed

*Locality Community MDTs, Community Matrons, GPs, Geriatricians, OPAU, Frail older people community virtual clinics, Social care, DNs, Rapid response, supported discharge, Reablement, Pharmacists

Pharmacy Workforce by base



Metrics

1. Number of medicines related patient care plans agreed
2. Reduced adverse effects, improved adherence and therapeutic outcomes
3. Number of medicines related problems and corresponding pharmacy interventions
4. Number of referrals received and agreed care plans in place
5. Pill burden at referral and discharge
6. Examples of Hospital episodes/admissions, district nursing visit, social service visits avoided